

**ANOTHER  
MONDAY**

Intelligent Process  
Automation

## **USE CASE**

Return of rental equipment  
Supply Chain Management

# AUSGANGSSITUATION

A telecommunication company is renting equipment to its clients for the contract duration. This equipment is added to client inventory accounts. Upon contract termination the equipment needs to be returned and removed from the client inventory. In case right of withdrawal applies clients need to be compensated for any costs incurred.



## LÖSUNG

In the logistics center all returned equipment is registered and allocated to the customer ID. On a daily basis the robots receive a consolidated list after which the returned equipment is removed from the respective client inventory in the CRM System. In case right of withdrawal applies (cancellation within 14 days after contract has been closed) the postage will be credited to the respective client account.



## HIGHLIGHTS

- > **NO BACKLOG ANYMORE**, THE INVENTORY IS ALWAYS UP TO DATE
- > **EASY SCALABILITY** DURING PEAK TIMES
- > AUTOMATED WORK CORRESPONDS TO **62 FTEs**
- > **51.000 INCIDENTS** PER YEAR
- > HANDLING TIME **6,2 MIN VS. 15 MIN**





**13**  
YRS OF  
EXPERIENCE

**6000**  
IMPLEMENTED  
BOTS

**1 BN**  
HANDLED  
TRANSACTIONS

**OWN**  
PLATFORM

**OWN**  
R&D  
TEAM

**ANOTHER MONDAY** is leading provider of intelligent process automation solutions with many years of experience in Robotic Process Automation (RPA), Machine Learning and Mobile Integration. The brand name **ANOTHER MONDAY** stands for another, a better Monday where employees are relieved from monotonous manual tasks by digital solutions.

Being an absolute expert in implementing bespoke end-to-end process automation solutions **ANOTHER MONDAY** achieves higher-than-average automation and efficiency rates from 80 to 99%. By using a dedicated methodology and driven by true close partnership, **ANOTHER MONDAY** is able to

scale RPA solutions significantly. Next to automating existing workflows, **ANOTHER MONDAY** also creates new services and products, instantly leading to increased revenues, improved quality and higher employee and customer satisfaction. With our highly skilled inhouse R&D team we are able to offer creative and innovative solutions from analysis to full implementation. At our in-house Robotics Lab we are dealing with the future of RPA such as voice recognition, AI (artificial intelligence), integration, self-healing and learning robots. Our customers are renowned companies out of various industries such as telecommunication, insurance, banking, energy, consulting and others.