

**ANOTHER  
MONDAY**

Intelligent Process  
Automation

## **USE CASE**

Plausibility Check  
Finance

# INITIAL SITUATION

The Company receives meter readings from its clients. Initial automated checks results in high number of second-level manual exception related checks. The process consists of many entries and checks in different SAP IS-U screens. These repetitive tasks need to be carried out with extreme accuracy to avoid billing errors. Key challenges the company faced were keeping staff motivated, lack of scalability and costs.



## SOLUTION

On a daily basis the company creates Excel lists with cases from the day before.

Those lists contain all relevant data for each new request that are then sent to the next available robot. For each case the respective robot logs on to the SAP system and starts the required sequence.

Some key steps during the procedure are checks on historic usage, meter related trouble tickets, meter replacement and previous settlements.



## HIGHLIGHTS

- > **RELOCATION OF VALUABLE RESOURCES** TO MORE VALUE ADDED AND LESS ROUTINE-LIKE WORK
- > **HIGH RELIABILITY AND EASY SCALABILITY**
- > AUTOMATED WORK CORRENSPONDS **TO 8 FTEs**
- > **50.000 INCIDENTS/ YEAR**
- > **COST REDUCTION BY 60%**





**13**  
YRS OF  
EXPERIENCE

**6000**  
IMPLEMENTED  
BOTS

**1 BN**  
HANDLED  
TRANSACTIONS

**OWN**  
PLATFORM

**OWN**  
R&D  
TEAM

**ANOTHER MONDAY** is leading provider of intelligent process automation solutions with many years of experience in Robotic Process Automation (RPA), Machine Learning and Mobile Integration. The brand name **ANOTHER MONDAY** stands for another, a better Monday where employees are relieved from monotonous manual tasks by digital solutions.

Being an absolute expert in implementing bespoke end-to-end process automation solutions **ANOTHER MONDAY** achieves higher-than-average automation and efficiency rates from 80 to 99%. By using a dedicated methodology and driven by true close partnership, **ANOTHER MONDAY** is able to

scale RPA solutions significantly. Next to automating existing workflows, **ANOTHER MONDAY** also creates new services and products, instantly leading to increased revenues, improved quality and higher employee and customer satisfaction. With our highly skilled inhouse R&D team we are able to offer creative and innovative solutions from analysis to full implementation. At our in-house Robotics Lab we are dealing with the future of RPA such as voice recognition, AI (artificial intelligence), integration, self-healing and learning robots. Our customers are renowned companies out of various industries such as telecommunication, insurance, banking, energy, consulting and others.