

USE CASE

Handling of dunning letters
Finance

INITIAL SITUATION

The customer receives dunning letters from his suppliers. These letters have to be registered in SAP and checked against the open items, the payment conditions and any individual agreements that may apply.



SOLUTION

The software robot processes each dunning letter and checks vendor accounts, invoices and other customer specific information in the various SAP systems. After detailed examinations and plausibility checks, the robot decides whether to directly respond with a standardized message or to forward an e-mail with all collected information to an expert in the back office for manual processing.



HIGHLIGHTS

- > **REDUCED HANDLING TIME BY 60%**
- > **SHORT REACTION TIME** IN HANDLING DUNNING LETTERS
- > AUTOMATED WORK CORRESPONDS TO **5 FTEs**
- > **48.000** INCIDENTS/ YEAR
- > **HANDLING TIME 9,5 vs. 15 MIN** BEFORE AUTOMATION





13
YRS OF
EXPERIENCE

6000
IMPLEMENTED
BOTS

1 BN
HANDLED
TRANSACTIONS

OWN
PLATFORM

OWN
R&D
TEAM

ANOTHER MONDAY is leading provider of intelligent process automation solutions with many years of experience in Robotic Process Automation (RPA), Machine Learning and Mobile Integration. The brand name **ANOTHER MONDAY** stands for another, a better Monday where employees are relieved from monotonous manual tasks by digital solutions.

Being an absolute expert in implementing bespoke end-to-end process automation solutions **ANOTHER MONDAY** achieves higher-than-average automation and efficiency rates from 80 to 99%. By using a dedicated methodology and driven by true close partnership, **ANOTHER MONDAY** is able to

scale RPA solutions significantly. Next to automating existing workflows, **ANOTHER MONDAY** also creates new services and products, instantly leading to increased revenues, improved quality and higher employee and customer satisfaction. With our highly skilled inhouse R&D team we are able to offer creative and innovative solutions from analysis to full implementation. At our in-house Robotics Lab we are dealing with the future of RPA such as voice recognition, AI (artificial intelligence), integration, self-healing and learning robots. Our customers are renowned companies out of various industries such as telecommunication, insurance, banking, energy, consulting and others.